



L & N JONES  
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[www.mooresminibuses.com](http://www.mooresminibuses.com)

# MOORES-MINI-BUSES.

## TERMS & CONDITIONS

UNREASONABLE BEHAVIOUR FOR THE CONVENIENCE OF OTHER PASSENGERS, THE DRIVER HAS THE RIGHT TO TERMINATE THE TRIP WITHOUT COMPENSATION, WHERE THE UNREASONABLE BEHAVIOUR OF THE PERSONS NAMED ON THE BOOKING OR THEIR GUESTS MIGHT IMPAIR THE ENJOYMENT COMFORT OR HEALTH OF OTHER GUESTS. ANY DAMAGE CAUSED BY THE HIRER OR THEIR GUESTS, THE COST WILL BE RECOVERED FROM THE HIRER.

TRAVEL MOORES-MINI-BUSES TAKE NO RESPONSIBILITY FOR TRAFFIC CONGESTION / ROADWORKS ETC / ACCIDENTS OR ADVERSE WEATHER CONDITIONS, (I.E. SNOW, FLOODING ETC) THAT MAY CAUSE DELAY OR CANCELLATION OF THE BOOKING BY THE COMPANY .THE COMPANY WILL NOT ACCEPT ANY RESPONSIBILITY FOR MISSED CONNECTIONS AND /OR FUNCTIONS OF THE HIRER HOWSOEVER CAUSED. THE COMPANY HOWEVER WILL ALWAYS ENDEAVOUR TO MAKE UP ANY LOST TIME.

THE COMPANY UNDERTAKES TO ENSURE THAT THE VEHICLES ARE PROPERLY SERVICED AND MAINTAINED. HOWEVER, THE COMPANY WILL NOT ACCEPT RESPONSIBILITY FOR MECHANICAL, ELECTRICAL OR MATERIAL BREAKDOWN HOWSOEVER CAUSED. IN THE UNLIKELY EVENT OF A VEHICLE BREAKDOWN, EVERY EFFORT WILL BE MADE FOR AN IMMEDIATE REPAIR TO THE VEHICLE SO THAT THE JOURNEY CAN CONTINUE OR TO TRANSFER THE HIRER AND HIS OR HER PARTY TO ANOTHER VEHICLE(S) THE COMPANY WILL NOT ACCEPT ANY RESPONSIBILITY FOR MISSED CONNECTIONS AND /OR FUNCTIONS OF THE HIRER HOWSOEVER CAUSED.

### DEPOSITS, NO REFUNDS.

ONCE A BOOKING HAS BEEN TAKEN OVER THE PHONE A DEPOSIT MUST BE RECEIVED WITHIN 10 DAYS TO SECURE THE BOOKING AND TO RETAIN THE PRICE QUOTED.

PLEASE NOTE THERE IS A FOULING CHARGE OF £100 THIS IS THROUGH MISUSE FROM DRINK, FOOD OR ILLNESS OR WHATEVER THE RETAIL COST MAY BE. AND THIS IS A NON SMOKING BUS BUT IF YOU TALK TO THE DRIVER THEY WILL PULL OVER FOR A SHORT STOP ON LONG JOURNEYS.

Complaints - must be made within 7 days of the date of hire in writing to Moores-mini-buses, 208 Hungerford Road, Brislington, Bristol BS4 5ET. No compensation will be paid out from our company for any reason. The hirer will be responsible for any additional costs.

Drivers Hours – The hours of operation of the driver are regulated by the law and the hirer accepts the responsibility of ensuring the hire keeps to the hours and times agreed by the company. Neither the hirer nor any passengers shall delay or otherwise interrupt the journey in such a way that the driver is at risk of breaching regulations relating to drivers hours and duty time. If any breach is likely

### EC DRIVING HOURS ON LONG JOURNEYS.

ALL OUR DRIVERS ARE UNDER EC DRIVING HOURS AND BREAKS.

A DRIVER CAN DRIVE CONTINUOUS FOR 4 ½ HOURS AND THEN MUST HAVE A 45 MINUTE BREAK.

THEY CAN THEN DRIVE AGAIN FOR ANOTHER 4 ½ HOURS AND AGAIN MUST HAVE ANOTHER 45 MINUTE BREAK.

AFTER THEY CAN DRIVE FOR ONLY 1 HOUR (10 HOURS MAX)